TRIPLE I

Priorities for Improving Information, Interaction and Individualization among patients on Hemodialysis

PROJECT GOAL: Patients on hemodialysis (HD) want better information, improved interactions with their healthcare team and more individualized care. Our goal is to identify the top priorities to improve HD care in all three of these areas.

Phase 1
Focus groups and interviews were conducted to identify the top challenges for patients on in-centre HD (2016-2019)

- Patients (64)
- Caregivers (18)
- Providers (31)

Challenges

Information

Interaction

Individualization

Identified Solutions

- New Start program
- More consistent nurse schedule
- Patient reviews
- Highly individualized notes and pictures in chart
- ER protocol for CKD
- Peer support program
- Increased transplant communication

Next Steps

Phase 2
Canada-wide patient and provider survey ranking patients’ top priorities for improved HD care

Phase 3
Face-to-face priority setting workshop with Canadian HD patients, caregivers, healthcare providers and researchers to identify the top challenges and potential innovations for these challenges

Wave 2
Develop and test innovations to improve HD care identified in Phase 3

Researchers are working with patient partners to incorporate their unique personal experience and perspective in the ongoing analysis of Phase 1 data

Pilot Projects

- Ottawa Pilot Project: Web app to help with the decision making process for the use of blood thinners in patients on HD with abnormal heart rhythms
- VOICE HD: Web app to improve patient-doctor communication in HD
- PiKS: Network and supportive forum aimed at helping people live well with HD
- Edmonton Pilot Project: Web app to determine patient preferences for HD frequency, duration and location and their relation to survival

Meet our Patient Partners

Our amazing team of patient partners have been invaluable throughout all stages of the project!

- Arlene Desjarlais
  Winnipeg, Manitoba
- George Fontaine
  Winnipeg, Manitoba
- Hans Vorster
  Kingston, Ontario
- Mike McCormick
  Toronto, Ontario

Visit our website betterkidneycare.ca for more information